

Chattooga County School District



REQUEST FOR PROPOSALS FOR Identity and Access Management

RFP Release Date: May 15, 2025

RFP Response Date: June 13, 2025

To: All Proposers

The Chattooga County School District takes this opportunity to announce that we are requesting RFP's for **Identity and Access Management**.

Responses to this request shall be submitted via email with the subject "CCSD RFP Identity and Access Management" Proposals must be emailed to:

Patrick Clifton
pclifton@chattooga.k12.ga.us

Please read this RFP in its entirety before submitting an RFP.

The Chattooga County School District reserves the right to accept or reject any and all proposals, and to waive any irregularity in proposals received to award the entire RFP to one vendor or to make awards by groups or line items, whichever is in the best interest of the Chattooga County School District.

Any questions concerning this RFP may be emailed to pclifton@chattooga.k12.ga.us. No phone calls or in person visits will be accepted concerning the RFP. All emails should contain the subject line "IAM RFP question".

Your interest and participation are solicited and appreciated.

Sincerely,

Patrick Clifton
Director of Technology
Chattooga County School District

1. Introduction

Chattooga County School District is soliciting proposals from qualified vendors to provide a comprehensive Identity and Access Management (IAM) solution aligned with the requirements of the FCC's Schools and Libraries Cybersecurity Pilot Program. The proposed solution should enhance our cybersecurity posture, particularly in managing user access, safeguarding digital identities, and complying with federal cybersecurity mandates.

2. Background

Chattooga County School District intends to leverage this funding to implement IAM solutions that meet the program's criteria, enhance user authentication processes, and protect against identity-related security risks.

3. Scope of Work

The selected vendor will deliver, implement, and support a suite of IAM and cybersecurity solutions, including but not limited to:

- **Single Sign-On (SSO):** Simplified and secure access to digital applications.
- **Multi-Factor Authentication (MFA):** Secure access requiring two or more authentication methods.
- **Digital Identity Management:** Tools for lifecycle management of user accounts.
- **Privileged Identity Management:** Controls and auditing for high-level access accounts.
- **Roster Synchronization:** Integration with a student information system to automate user provisioning and de-provisioning.
- **Data Privacy and PII Obfuscation Tools:** The ability to only share essential personal identifiable information with vendors and partners. Masking, replacing, or substituting key fields to keep secure and sensitive data protected.

4. Minimum Functional Requirements

Vendors must demonstrate the ability to deliver solutions that include:

- Federated and centralized SSO.
- MFA capabilities compliant with best practices and K-12 standards.
- Automated account provisioning
- Support for identity governance, including visibility into account activity and permissions.
- Tools that reduce the risk of unauthorized access, including redundant or inactive accounts.
- Capability to secure and obfuscate personally identifiable information (PII).
- Compliance with P-ESL categories for Identity Protection and Authentication.

5. Proposal Submission Requirements

All proposals must include:

- Executive Summary
- Detailed description of proposed IAM solutions
- Evidence of alignment with FCC Pilot Program eligibility
- Project timeline and implementation milestones
- Training and support plan
- Pricing structure, including E-rate or Pilot Program eligible and ineligible costs
- References from similar K-12/library implementations

6. Evaluation Criteria

Proposals will be evaluated on the following:

- Compliance with RFP requirements
- Technical fit with FCC Pilot Program eligible services
- Cost-effectiveness and clarity of pricing for 3 years
- Vendor qualifications and relevant experience
- Implementation and support capabilities
- Innovation and added value of solution features

7. Submission Deadline and Contact Information

Proposals must be submitted electronically in PDF format by June 13, 2025 to:

Patrick Clifton

Title: Director of Technology

Email: pclifton@chattooga.k12.ga.us

8. Location and Site Information

Technology Office	286 Maple Drive	Summerville	30747
Central Office	33 Middle School Road	Summerville	30747
Chattooga High School	989 Highway 114	Summerville	30747
Summerville Middle School	200 Middle School Road	Summerville	30747
Lyerly School	150 Oak Hill Road	Lyerly	30730
Leroy Massey Elementary School	403 Dot Johnson Drive	Summerville	30747
Menlo School	2430 Highway 337	Menlo	30731

Enrollment submitted to SLD - 2578

9. Additional Information

Chattooga County School District reserves the right to reject any or all proposals, to waive any irregularity or informality in a proposal. It is also within the right of Chattooga County School District to reject proposals that do not contain all the elements and information requested in this document. Chattooga County School District reserves the right to cancel this RFP at any time. Chattooga County School District will not be liable for any cost/losses incurred by the Bidders throughout this process.

Restrictions on Communication with Staff

From the issue date of this RFP until a Bidder is selected and the selection is announced, Bidders are not allowed to communicate with regard to this RFP for any reason with any Chattooga County School District staff except through the Director of Technology or an assigned designee, or as provided by existing work agreement(s). Any and all Universal Service Administrative Company, Schools & Library E-rate rules and regulations are in effect in this RFP. Chattooga County Schools reserves the right to reject any proposal of any Bidder violating this provision.

RFP Amendments

Chattooga County School District reserves the right to amend this RFP prior to the proposal due date. Any revisions will be posted on the system website at <https://www.chattooga.k12.ga.us/Domain/21> or Chattooga County Schools District Site >> District Information >> Request for Proposals

Submission Requirements

All submissions should avoid unnecessary promotional materials and be clear and concise, but thorough. All RFP must be presented on the RFP Proposal Sheet at the end of this document and return all signed appendixes. Failure to do will result in automatic disqualification.

Cost for Preparing Proposals

The cost for developing the proposal is the sole responsibility of the Bidder. Chattooga County School District will not provide reimbursement for such costs.

Disputes

In case of any disputed meaning or difference of opinion as to the items furnished in this solicitation, the decision of Chattooga County School District shall be final and binding on both parties.

Protest

A protest dealing with the specifications, or the solicitation shall be filed no later than three (3) working days prior to the proposal closing. Protests which are not filed in a timely manner described above will not be considered. Protest should be emailed to pcclifton@chattooga.k12.ga.us with the subject line IAM RFP Protest

Conflict of Interest

All Bidders must disclose with their proposal the name of any officer, director, or agent who is also an employee of Chattooga County School District. Further, all Bidders must disclose the name of any Chattooga County School District employee who owns, directly or indirectly, any interest in the Bidder's firm or any of its branches.

Liability, Insurance, Licenses, and Permits

Where Bidders are required to enter or go onto Chattooga County School District property to deliver materials or perform work or services as a result of this award, the Bidder will assume the full duty obligation and expense of obtaining all necessary licenses, permits and insurance.

It is expressly understood the Chattooga County School District shall not be liable to any vendor and that said vendor will hold harmless Chattooga County School District, its officers, employees, and agents from any loss, damage, expense, or liability by reason of property damage, excluding loss of use thereof, or personal injury of whatsoever nature or kind (including death) arising out of or in connection with the performance or construction and installation work pursuant to this RFP or any special contract resulting from this RFP by vendor occasioned by the negligent acts or omissions of employees, officers, or agents of vendor.

Bidder shall be liable for any damage or loss to Chattooga County School District incurred by Bidder, Bidder's employees, licenses of the Bidder or agent or any person the Bidder has designated in completion of his or her contract as a result of their proposal.

10. Contract Terms

This Agreement will automatically renew for additional one-year terms, not to exceed three (3) years, unless the Client provides written notice to Contractor of its decision not to renew the Agreement sixty (60) days prior to the end of the calendar year. Vendor is responsible for Service Provider Invoicing.

Required General Contract Terms and Conditions

The contract, if awarded, will be awarded to the responsible bidder and awardee will have 30 calendar days from first award notification to fully execute the contract with Chattooga County School District. If the awardee fails to fully execute the contract within the 30 calendar days Chattooga County School District will award the contract to the next most qualified bidder.

The Bidder agrees the required State of Georgia terms and conditions outlined in terms below and MUST include the standard provisions in the contract. Failure to do will result in automatic disqualification and Chattooga County School District will move on to the next most qualified bidder.

Standard Contract Provisions – These standard contract provisions are non-negotiable

Governing Law:

The Agreement shall be governed by the laws of the State of Georgia, regardless of any conflict of law or rules that would require an application of the laws of another jurisdiction. Venue and jurisdiction shall be proper only in the federal and state courts located or serving the Chattooga County, Georgia, area.

Term:

Notwithstanding the foregoing, this Agreement shall terminate absolutely and without further obligation on the part of the Client at the close of the calendar year in which it was executed and at the close of each succeeding calendar year for which it may be renewed. This Agreement will automatically renew for additional one-year terms, not to exceed three (3) years, unless the Client provides written notice to Contractor of its decision not to renew the Agreement sixty (60) days prior to the end of the calendar year.

Vendor understands is responsible for Service Provider Invoicing.

E-Verify:

ILLEGAL IMMIGRATION REFORM AND ENFORCEMENT ACT OF 2011. Company and District both acknowledge and agree that compliance with the requirements of O.C.G.A. §§ 13-10-91, et seq., Georgia State Board Rule 300-10-1-.02, et seq. and O.C.G.A. § 50-36-1, et seq. are conditions of this Agreement. By signing this agreement, Company certifies that he/she is in compliance with O.C.G.A. §§ 13-10-91, et seq. and 50-36-1, et seq. and will continue to comply with the statutes during the term of this Agreement.

INDEMNIFICATION:

Company shall indemnify and hold harmless the District, its Board of Education, agents, employees, and officers from all claims, expenses (including attorney's fees and costs of defense) and losses and damages to any person or property, other than losses or damages resulting from the District's gross negligence, that result from the negligent or wrongful acts or omissions of the Company, its employees, agents, or from the operation of its equipment. This provision shall survive the expiration or termination of this Contract.

If awarded _____ (Company) agrees to include the standard contract provisions above in the contract provided to Chattooga County School District.

If awarded _____ (Company) will have 30 calendar days from first award notification to fully execute the contract with Chattooga County School District. If the awardee fails to fully execute the contract within the 30 calendar days Chattooga County School District will award the contract to the next most qualified bidder.

Authorized Signature _____

Date _____

Print / Type Name _____

Company Name _____